

Driving innovation in Higher Education through Professional Enquiry (PE): setting the case for PE as Continuing Professional Development (CPD)

Oscar Odena

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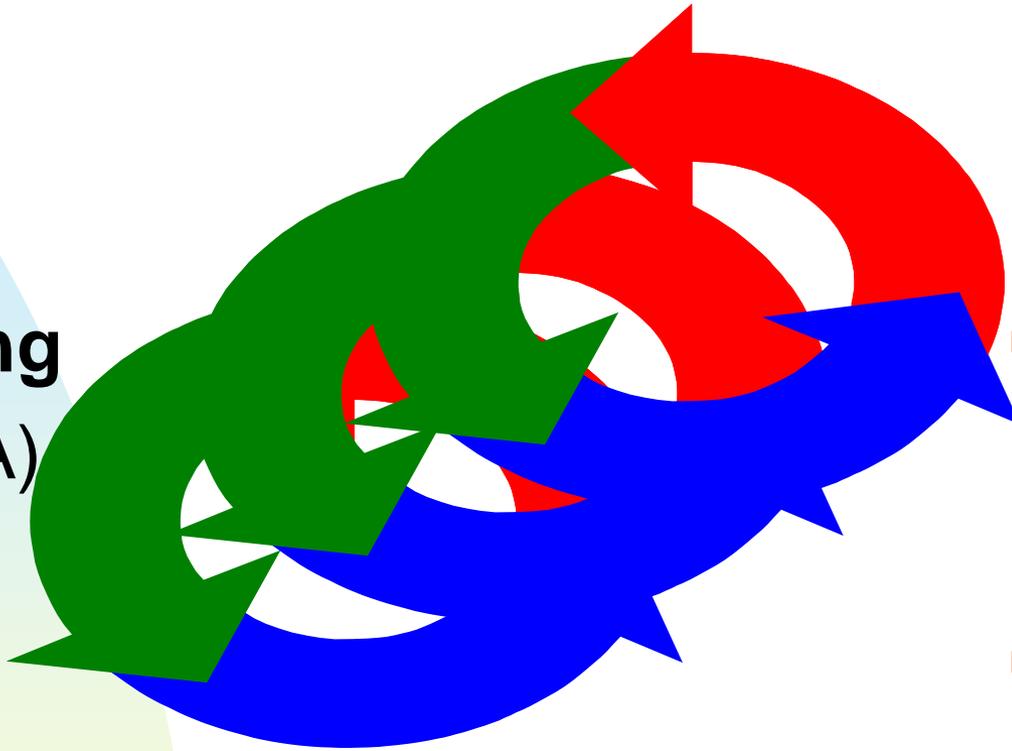
- **A) A definition**
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A) A definition

- **Several terms: Professional Enquiry (PE), enquiry-led practice, 'the reflective practitioner' (Schön, 1983)**
- **A definition: PE can be understood as enquiry undertaken by the professional(s) to understand themselves better as professionals and to improve their practice, when specific knowledge is required for a specific situation**
- **Academics talk about 'praxis' as committed action**
- **PE requires to put in writing personal and professional reflection, to gather data and to share it with others**
 - ◆ **Reflection 'in' action - unlikely to critique routines**
 - ◆ **Reflection 'on' action (Schön, 1983; Day, 1999)**

Reflective Practice Spiral

- **Planning**
(R-on-A)
- **Acting**
(R-in-A)



- **Evaluating**
(R-on-A)
- **Observing**
(R-in-A)

B) Some strategies for PE as reflective practice

- **REFLECTIVE PRACTICE** requires putting reflections in writing using a variety of strategies:
- Writing plans for a period of time (e.g. new scheme/project)
- Writing detailed plans for each week
- Writing evaluations for each week:
 - ◆ Diaries, self-assessment forms
 - ◆ Others – departmental supervisors, external facilitator, etc.
- Sharing practice in and out of the work setting (*Communities of Practice*, conferences, formal postgraduate courses, etc.)

Reflection as self-development

- Spiral is good for improving the technical aspects of practice but...
- Professionals have personal views (and emotions) which can also be made explicit through reflection
- Not easy, requires deliberate effort and time for:
 - ◆ Asking questions, engaging in introspection, synthesizing experiences, integrating knowledge, finding patterns, as well as observation, reading and writing
- Some strategies: journal writing (*letter to yourself, unsent letter, snapshot, conversation*); writing stories; auto-biography

C) Setting the case for Professional Enquiry as CPD to drive innovation

- **Current emphasis on ‘enquiry-led practice’ in all knowledge areas at all levels, e.g. UK Higher Education Academy advice to develop effective practice, sharing ‘case studies of discipline-based practice’ (Jenkins *et al*, 2007)**
- **Work in HE on practitioner development has convinced me of the crucial role that Professional Enquiry plays into practitioners’ CPD.**
- **Enquiry-led practice helps professionals to access, understand and do research, which will feed back into and improve their professional skills and practice.**

- **The potential of Reflective Practice/PE as CPD is not new:**
 - ◆ **In Education the tradition of enquiry-led practice goes back to Stenhouse (1975) and others, e.g. Collaborative Action Research Network (since 1976)**
- **Some examples of Reflective Practice/PE at ATEM 2009:**
 - ◆ ***Training professional staff in Web 2.0* – Dr Lisa Cluett on staff training and the ‘Online Student Journey’**
 - ◆ ***Changing a team through training and personal development* – Carole Jackson on changing a team’s perception of itself**
- **‘Transmissive’ / traditional delivery mode approaches to CPD (Kennedy, 2005), are often implemented with a ‘tick-box’ mentality which make them less useful.**

D) Principles of good practice for Professional Enquiry:

- Needs to be self-motivating, following the professionals' interests
 - ◆ CPD aimed at developing understanding of and improving the participants' own practice
- Facilitators acting as guides: the professionals are the experts on their unique work settings.
- Sharing of practice: professionals-facilitator, critical friend, department team, network, national/international (e.g. AERA Action Research SIG & Research and Reform SIG, ATEM, etc.)
- Delivered by energetic staff, capable of awakening and infusing the learning potential and curiosity that all professionals have, listening and encouraging them.

E) Potential barriers (and lessons to be learned from practice)

- **When professionals are given little choice in implementing ideas (developed by others)**
- **Isolation - can be solved with 'critical friends' and collaborative projects (e.g. Day, 1999)**
- **Micro politics within the department/school**
- **Lack of time due to departmental pressures (i.e. performativity). Time is needed to develop praxis.**
- **The (perceived?) research-practice gap.**

F) Conclusions

- HE professionals have to adapt to changing educational policies and initiatives
- Developing professional knowledge through enquiry and collaborative networks can empower and transform staff (even those who enrol for other reasons!)
- Reflective practice is crucial; its processes and results deserve to be shared with:
 - ◆ Other professionals, policy makers and academics (nationally and internationally)
 - ◆ Through journals (e.g. *Educational Action Research*, *NASPA Student Affairs Administrators in HE*), Networks, Internet, Media
- Through developing professional knowledge locally, in departments and networks, it is possible to change nationally and internationally.

G) References

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